INTELTEL

DATA SHEET

MANAGED NETWORK SERVICES

Secure. Connected. Continuously Optimized.

Fully managed infrastructure engineering for distributed, cloud-connected, and hybrid enterprise environments.

24/7
Proactive monitoring

END-TO-END
Network operations

AI-DRIVEN
Automation & analytics

One Partner. One Operating Model. Complete Visibility.

LAN | WAN | SD-WAN | Wireless | Cloud | Security

INTELTEL.COM | INFO@INTELTEL.COM | 1-888-676-6261

SERVICE OVERVIEW

One Partner. End-to-End.

A unified operational model across your network, cloud connectivity, security, and infrastructure.

OVERVIEW

Operate with confidence across every environment.

Inteltel designs, deploys, manages, and optimizes complex enterprise networks. Our certified professionals combine centralized visibility, standardized processes, automation, and responsive support to keep users, locations, applications, data centers, and cloud platforms securely connected.

Enterprise Networking

LAN, WAN, SD-WAN, wireless, internet, VPN, and branch connectivity.

Cloud Connectivity

Secure access to public cloud, private cloud, SaaS, data centers, and edge environments.

Security Built In

Zero Trust, firewalls, segmentation, secure access, threat monitoring, and policy enforcement.

AI-Driven Operations

Automation, analytics, event correlation, anomaly detection, and intelligent prioritization.

Multi-Vendor Management

Coordinated operations across technology platforms, carriers, contracts, and vendors.

Lifecycle Management

Configuration, patching, capacity planning, reporting, modernization, and optimization.

IMPLEMENTATION BLUEPRINT

From Assessment to Managed Operations

A structured lifecycle that reduces risk, protects continuity, and accelerates time to value.

01

Assessment & Audit

Evaluate legacy equipment, configurations, bandwidth, security controls, application dependencies, carrier services, and points of failure.

02

Architecture Design

Create a scalable target architecture with resilient paths, secure access, segmentation, cloud integration, capacity planning, and recovery requirements.

03

Migration & Deployment

Configure infrastructure, activate circuits, migrate users and services, apply security policies, and execute phased cutovers with minimal disruption.

04

Validation & Transition

Test performance, security, failover, monitoring, escalation, documentation, and operational readiness before formal service acceptance.

05

Operate & Optimize

Provide 24/7 monitoring, incident response, change management, vendor coordination, capacity planning, reporting, and continuous improvement.

DELIVERY LIFECYCLE

Assess > Design > Deploy > Validate > Operate > Optimize

BUSINESS VALUE

Benefits You Can Measure

Proactive management and accountable service delivery aligned with your business priorities.

Greater Availability

Continuous monitoring and proactive maintenance help minimize downtime and sustain business continuity.

Stronger Security

Integrated controls and continuous oversight reduce exposure across users, locations, networks, and cloud services.

Faster Resolution

Intelligent event correlation, defined escalation, and expert support accelerate diagnosis and recovery.

Simplified Operations

One operating model centralizes visibility, governance, vendors, carriers, incidents, and infrastructure changes.

Predictable Performance

Service levels, capacity planning, reporting, and optimization support consistent service quality.

Scalable Growth

A flexible architecture supports new locations, users, cloud workloads, applications, and AI initiatives.

OUR SERVICE COMMITMENT

Reliable technology. Responsive support. Confident business growth.

Inteltel is committed to keeping your technology available, secure, efficient, and aligned with your business - today and as your organization grows.

Ready to modernize your network operations?

Schedule a Managed Network Services assessment with Inteltel.



ENTERPRISE OPERATING MODEL

One Partner. Complete Accountability.

Inteltel unifies network engineering, security, cloud connectivity, operations, and vendor management under one accountable service model.

01

Centralized Governance

Defined ownership, service levels, escalation paths, and executive reporting.

02

Business Alignment

Technology priorities and investments stay connected to operational goals.

03

End-to-End Visibility

One view across users, sites, applications, cloud services, and infrastructure.

INTELTEL ADVANTAGE

Discover > Assess > Design > Govern > Deploy > Transition > Operate > Optimize



ENTERPRISE ENGINEERING EXPERTISE

Designed for Performance and Resilience

Experienced network professionals design, deploy, manage, and optimize complex multi-site, data-center, cloud, and hybrid environments.

01

Architecture & Design

Resilient LAN, WAN, SD-WAN, wireless, internet, VPN, and cloud connectivity.

02

Capacity & Performance

Traffic analysis, application-aware design, forecasting, and proactive upgrades.

03

Lifecycle Engineering

Configuration standards, documentation, software planning, and modernization roadmaps.

INTELTEL ADVANTAGE

Engineering discipline that turns infrastructure into a dependable business platform.



24/7 PROACTIVE MANAGEMENT

See Issues Earlier. Resolve Them Faster.

Continuous monitoring, intelligent alerting, event correlation, escalation, and expert support help reduce downtime and maintain business continuity.

01

Continuous Monitoring

Real-time visibility into availability, traffic, devices, configurations, and service health.

02

Incident Response

Prioritized alerts, documented escalation, technical diagnosis, and coordinated recovery.

03

Operational Reporting

Dashboards, service-level performance, trend analysis, and executive reviews.

INTELTEL ADVANTAGE

Detect > Analyze > Prioritize > Respond > Restore > Improve

SECURITY BUILT IN

Protection Across the Entire Environment

Security is integrated throughout the network - from Zero Trust and secure access to segmentation, threat monitoring, and policy enforcement.



01

Zero Trust Access

Identity-aware controls help protect users, devices, applications, and data.

02

Network Protection

Firewall management, segmentation, secure connectivity, and configuration oversight.

03

Continuous Risk Reduction

Threat monitoring, vulnerability visibility, policy reviews, and remediation coordination.

INTELTEL ADVANTAGE

Secure access. Consistent policy. Continuous protection.



CLOUD & HYBRID CONNECTIVITY

Connect Every User, Site, and Workload

Inteltel connects enterprise locations and users to applications, data centers, SaaS platforms, and multi-cloud environments through secure, high-performance architecture.

01

Hybrid Cloud Integration

Coordinate public cloud, private cloud, data-center, and edge connectivity.

02

Application Performance

Optimize paths, prioritize critical traffic, and improve the user experience.

03

Scalable Connectivity

Support new locations, remote users, acquisitions, and changing workload demands.

INTELTEL ADVANTAGE

A connected foundation for cloud adoption, digital transformation, and AI innovation.

IMPLEMENTATION BLUEPRINT

A Controlled Path to Modernization

A structured deployment sequence reduces technical risk, protects continuity, and moves infrastructure into managed operations with clear acceptance criteria.



01

Assessment & Audit

Evaluate legacy equipment, bandwidth, dependencies, security, vendors, and points of failure.

02

Migration & Deployment

Configure, integrate, migrate, validate, and document through phased implementation.

03

Service Transition

Activate monitoring, runbooks, escalation, reporting, and formal operational acceptance.

INTELTEL ADVANTAGE

Assess > Design > Deploy > Validate > Transition > Operate

RESPONSIVE SUPPORT

Expert Help When Your Business Needs It

Inteltel serves as an extension of your IT organization, coordinating incidents, routine operations, infrastructure changes, carriers, and technology vendors.



01

Clear Escalation

Defined severity levels, response targets, communication paths, and accountable ownership.

02

Multi-Vendor Coordination

One operational point of contact across platforms, carriers, circuits, and partners.

03

Routine Operations

Configuration, maintenance, patch planning, backups, changes, and service requests.

INTELTEL ADVANTAGE

Local responsiveness supported by enterprise-scale operational capabilities.



CONTINUOUS OPTIMIZATION

Turn Operational Data into Business Value

Automation, analytics, engineering insight, and executive service reviews continually improve performance, security, efficiency, and readiness for future growth.

01

Performance Improvement

Identify recurring issues, bottlenecks, capacity risks, and automation opportunities.

02

Strategic Roadmaps

Plan lifecycle upgrades, modernization initiatives, and future investments.

03

Measurable Outcomes

Track availability, response performance, risk reduction, service quality, and business impact.

INTELTEL ADVANTAGE

Reliable technology. Responsive support. Confident business growth.